

OUR COMMITMENT TO YOU

At Huawei, we always put our consumers first, regardless of the challenges we face.

All Huawei smartphones and tablets will continue to receive security patches and Android updates.

Anyone who has already bought, or is about to buy a Huawei smartphone, can continue to access the world of apps as they have always done. All devices continue to be covered by our

manufacturer's warranty and will receive full service support accordingly.

Our most popular current devices, including the P30 series, will be able to access Android Q. In fact, we have already launched a beta developer programmer for Android Q which is running right now on our Mate 20 Pro device. We fully appreciate that you may have additional questions. You can find answers on the following page and at [huaweianswers.com](https://www.huaweianswers.com)



	QUESTION	ANSWER
#1	Will people be able to continue using Google services like Google Play and Gmail on their Huawei phones?	Yes. The products we have sold and currently sell will not be affected.
#2	Will this affect the regular use of Huawei phones?	The products we have sold and currently sell will not be affected. You will be able to use them as you normally would.
#3	Will people still be able to update their Google apps?	Yes. Huawei smartphones still be able to update their Google apps.
#4	What will happen to Huawei devices after the 90 day grace period?	Huawei devices will not be affected after the 90 days. You will be able to use the device and update it as you normally would.
#5	Will people still be able to update non-Google apps?	Yes, non-Google apps will not be affected.
#6	Can Huawei smartphones still receive Google security patches?	Yes. Huawei smartphones still receive Google security patches.
#7	If people reset their Huawei phones to factory settings, will that have an impact on their ability to use Google services in the future?	No, this will not have an impact.
#8	Will Huawei phones support Android Q?	Our most popular current devices, including the P30 series, will be able to access Android Q. In fact, our Mate 20 Pro has already been given approval to receive Android Q as and when it is released by Google.