



Kogan Wireless IP Camera KAIPCXXPNTA Quick Start Guide

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Safety & Warnings

- Read all instructions before using the device and keep for reference.
- Keep the device out of direct sunlight.
- Do not use in extreme-temperature environments.
- This product is not waterproof: if it comes into contact with water, cease use immediately and contact the Kogan Support team.




Quick Setup

1. Download the V380S App on your mobile device, either by searching in the App Store or Google Play Store or by scanning the QR code:



2. Power the camera on:

Device interface

	Power input		TF slot (SD card)		Reset button
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Attention

Please handle this product with care and inspect it regularly to ensure it is in good working order.

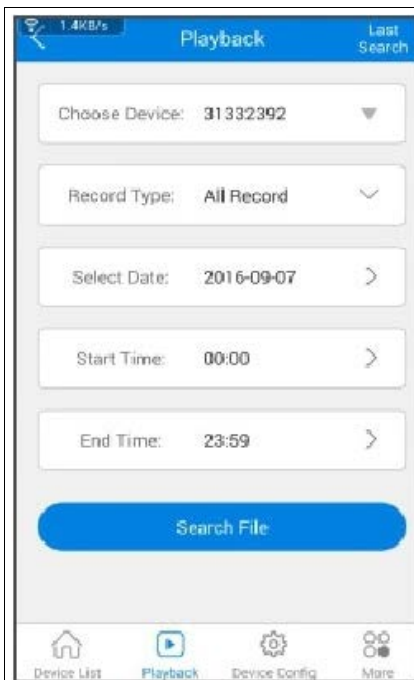
If the product, power supply cord or plug shows any signs of damage: stop use, unplug and contact Kogan.com support.

Setup

<p>Enable Wi-Fi and navigate to your Wi-Fi Settings to locate and add the device.</p>	<p>Open the app. Select the “+” option in the top-right corner and select “Add networked device”.</p>	<p>Select “Add networked device” and select the device from the list.</p>
<p>Select “LAN search” and locate the device in the list.</p>	<p>Select “Device” and then select “Network settings”</p>	<p>Under “Network settings”, select “Station mode (router connection mode)”. You can set a password.</p>

• Once a dialogue acknowledges a successful connection, initial setup has been completed.

Video Playback



Select "Search File" under the "Video playback" menu.



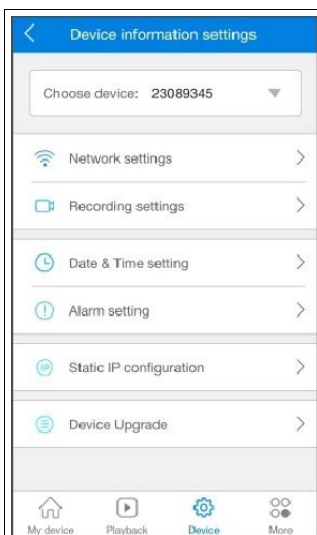
Select the appropriate recording to play back (titled by recording timestamp).



Video playback interface

Device Settings

Under "Device information settings", you can configure the device.



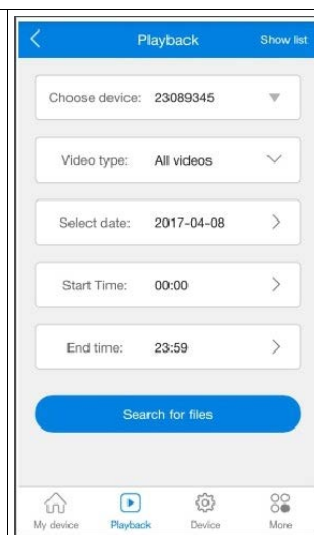
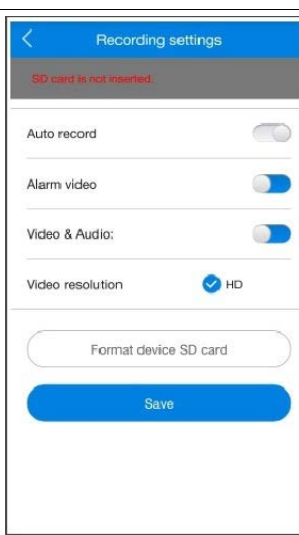
Network Setting

- In AP mode, the camera is an independent access point.
- In Station mode, it connects to the router.

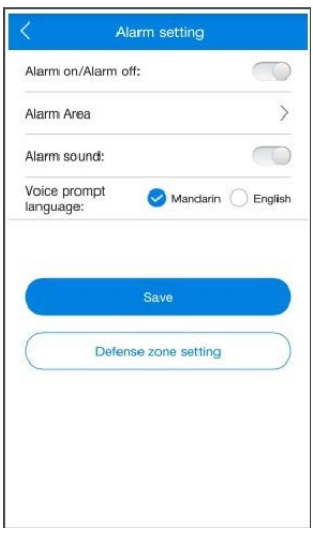
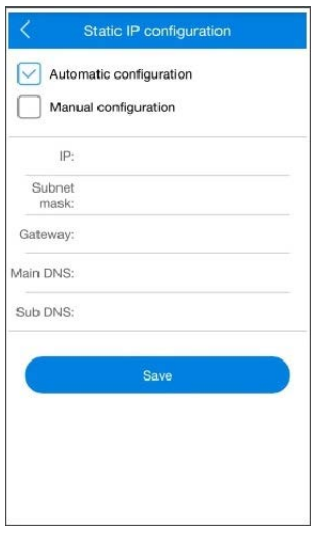
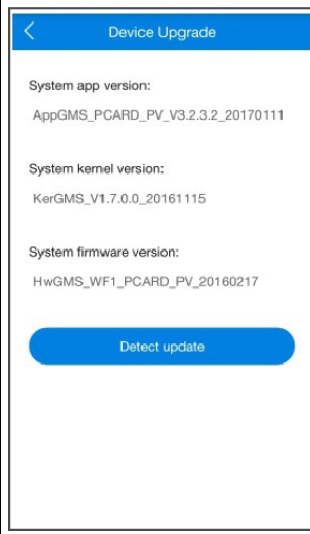
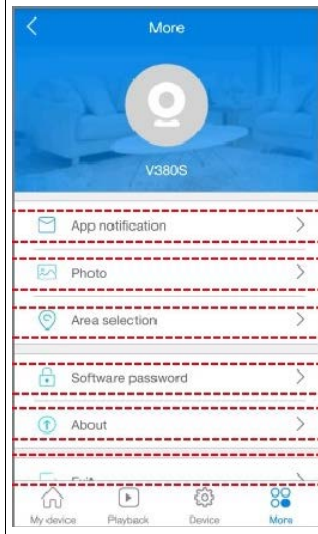


Recording Settings

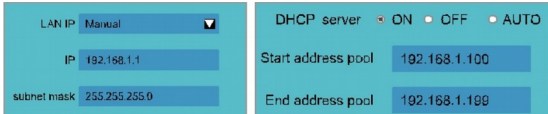
- Auto record: continuous recording
- Alarm video: record when an alarm is triggered
- Video & Audio: record sound
- Video resolution: change resolution



Date & Time Settings

 <p>Alarm setting screen showing options for Alarm on/Alarm off, Alarm Area, Alarm sound, and Voice prompt language (Mandarin/English). Includes Save and Defense zone setting buttons.</p>	 <p>Static IP configuration screen with options for Automatic or Manual configuration. Fields for IP, Subnet mask, Gateway, Main DNS, and Sub DNS. Includes a Save button.</p>	 <p>Device Upgrade screen showing system app version, system kernel version, and system firmware version. Includes a Detect update button.</p>	 <p>More screen with a central profile icon and a list of settings: App notification, Photo, Area selection, Software password, and About. Includes a bottom navigation bar with My device, Playback, Device, and More icons.</p>
<p>Alarm Setting</p> <ul style="list-style-type: none"> • Alarm on/alarm off • Alarm area • Alarm sound • Voice prompt language • Save 	<p>Static IP configuration</p>	<p>Device Upgrade (online firmware upgrade)</p>	<p>Other Functions</p>

Troubleshooting

Issue	Steps to resolve
<p>Connection fails during configuration.</p>	<p>Ensure there are only alphanumeric characters in the password.</p>
<p>The device indicates “connecting” but does not succeed.</p>	<ol style="list-style-type: none"> 1. Note the device does not support 5G routing. Select another band. 2. Reset: long press the “Reset” button until there is a voice prompt. Then short press “Reset”. 3. Ensure the DHCP service is enabled in your router settings and AP isolation settings are disabled. Contact the manufacturer of your router or modem/router (ISP) if unsure.
<p>Can be detected on mobile device, but PC shows “video caching”</p>	<ol style="list-style-type: none"> 1. Multiple routers cannot be in the same LAN. One will need to be assigned a different IP and the device connected by cable into the LAN port. <div data-bbox="590 1624 1141 1736" data-label="Image">  </div> 2. Check your PC’s graphics card drivers: check for upgrades and reinstall.
<p>Cannot receive alarm images</p>	<ol style="list-style-type: none"> 1. Enable in Device > Alarm settings. 2. Turn on Push notifications in More features. 3. Check app permissions on your mobile device.

User manual is subject to change without notice. For the latest version of your user manual, please visit <https://www.kogan.com/usermanuals/>